

Microsoft



We would like to welcome everyone to the first issue of 3P Solutions' e-Newsletter. The launch of this e-Newsletter is just one of the many firsts you can expect from us. Our e-Newsletter is primarily aimed to keep our customers-to-be, business associates, partners and valued customers abreast on the current trends in the IT industry. Through this we intend to keep you constantly informed about what's new with Microsoft Dynamics CRM, learn more about our company, our customers, what they have to say about our products and services, announcements for upcoming events and several other relevant information pertaining to Information Technology.

### 3P SOLUTIONS AND MICROSOFT CRM A PERFECT COMBINATION!

- Learn more about our company, what we do, the products and services we offer and the people behind our success. More information about 3P Solutions [here](#).
- Hear about what the **Marketing Institute of Singapore (MIS)** has to say on their on-going project on Microsoft Dynamics CRM. More details [here](#).
- Our latest addition – **SMRT Corporation**. More information about our New WIN [here](#).
- **Customer-Centric Event** information, [know more](#).

### 3P SOLUTIONS TEAM SITE

- We celebrated our 1st Year Anniversary with a bang !!! [See photos here](#).
- Featured Employee of the Quarter. See the face behind the name, click [here](#).

### Be the first to know on what's so great about Microsoft Dynamics CRM 4.0

Microsoft Dynamics CRM 4.0, the next generation CRM Solution for On-Premise and On-Demand Deployments has already been released enabling our valued customers the Power of Choice. The new version of Microsoft Dynamics CRM enables customers to choose the right deployment model(on-premise or hosted solutions) for their specific business and IT needs and still enabling them to change deployment models over time should their needs or preferences change. Among the significant new benefits and capabilities of this new version include: extended global capabilities including user choice of more than 25 languages as well as pervasive support for multiple currencies. To know more about this, [click here](#).

### Microsoft Dynamics CRM USER'S TIP : Learn about Multiple Column Sorting [here](#).

### Learn about Singapore's growing awareness on Customer Service

Amidst changing times and stringent competition in the market today, a lot of companies came to the realization that they have to come-up with something that would get them ahead of the pack. The competition across any given market or industry is usually primarily vent on reliability of the product itself then the price. Until recently, the concept of Customer Service emerged. Slowly, there are a number of companies embracing the idea that it is indeed the quality of service they provide their customers that gives them the competitive advantage in keeping clients happy and satisfied. To know more about the growing awareness on Customer Service among companies in Singapore, click [here](#).

### Want to be known for being great at Customer Service? Join us on 22 May 2008

### *Allow us to share with you, our GIFT*

It is to our delight to share with you useful information on how can make and keep your customers HAPPY and SATISFIED with the way you service them. Learn more on how to become an expert in Customer Service, join us on 22 May 2008 from 8.30 am till 10.30 am at Level 22 One Marina Boulevard NTUC Centre Singapore 018989. More information about this event will be posted soon at [www.3psol.com](http://www.3psol.com).



We'd love to hear from you, for suggestions or enquiries, you can send an email to [kristine@3psol.com](mailto:kristine@3psol.com). If you wish to UNSUBSCRIBE ,click [here](#).